

Senate Bill No. 911

CHAPTER 21

An act to amend Section 2892 of the Public Utilities Code, relating to telecommunications.

[Approved by Governor June 27, 2005. Filed with
Secretary of State June 28, 2005.]

LEGISLATIVE COUNSEL'S DIGEST

SB 911, Dunn. Telecommunications: 911 system.

Existing law requires the Public Utilities Commission to require that every facilities-based commercial mobile radio service provider, as defined in specified federal law, provide access for end users on its system to the local emergency telephone services described in a specified provision of the Warren-911-Emergency Assistance Act, that they utilize the "911" code as the primary access number for those services, and that "911" calls from commercial mobile radio service units be routed to the nearest appropriate Department of the California Highway Patrol communications center. Existing law requires that a provider of commercial mobile radio service not charge any airtime, access, or similar usage charge for any "911" call placed from a commercial mobile radio service telecommunications device to a local emergency telephone system. Existing law provides that a "911" call from a commercial mobile radio service telecommunications device may be routed to a public safety answering point other than the Department of the California Highway Patrol only if the alternate routing meets specified requirements. One of the requirements is that the "911" call originate from a location other than from a highway or county road under the jurisdiction of the Department of the California Highway Patrol.

This bill would provide with respect to the above-described requirement, that the "911" call originate from a location other than from a freeway, as defined, under the jurisdiction of the Department of the California Highway Patrol.

The people of the State of California do enact as follows:

SECTION 1. Section 2892 of the Public Utilities Code is amended to read:

2892. (a) As used in this section, the term "commercial mobile radio service" has the same meaning as the term "commercial mobile service," as defined in subsection (d) of Section 332 of Title 47 of the United States Code.

(b) A provider of commercial mobile radio service shall provide access for end users of that service to the local emergency telephone systems described in the Warren-911-Emergency Assistance Act (Article 6 (commencing with Section 53100) of Chapter 1 of Part 1 of Division 2 of Title 5 of the Government Code). “911” shall be the primary access number for those emergency systems. A provider of commercial mobile radio service, in accordance with all applicable Federal Communication Commission orders, shall transmit all “911” calls from technologically compatible commercial mobile radio service communication devices without requiring user validation or any similar procedure. A provider of commercial mobile radio service may not charge any airtime, access, or similar usage charge for any “911” call placed from a commercial mobile radio service telecommunications device to a local emergency telephone system.

(c) A “911” call from a commercial mobile radio service telecommunications device may be routed to a public safety answering point other than the Department of the California Highway Patrol only if the alternate routing meets all of the following requirements:

(1) The “911” call originates from a location other than from a freeway, as defined in Section 23.5 of the Streets and Highways Code, under the jurisdiction of the Department of the California Highway Patrol.

(2) The alternate routing is economically and technologically feasible.

(3) The alternate routing will benefit public safety and reduce burdens on dispatchers for the Department of the California Highway Patrol.

(4) The Department of the California Highway Patrol, the Department of General Services, and the proposed alternate public safety answering point, in consultation with the wireless industry, providers of “911” selective routing service, and local law enforcement officials, determine that it is in the best interest of the public and will provide more effective emergency service to the public to route “911” calls that do not originate from a freeway, as defined in Section 23.5 of the Streets and Highways Code, under the jurisdiction of the Department of the California Highway Patrol to another public safety answering point.